The Use of Performance Measures to Enhance Quality
Session Presenters

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Performance Measures

Enhancing the Quality of Life for Residents

Definition
A quantitative tool (for example, rate, ratio, index, percentage) that provides an indication of an organization's performance in relation to a specified process or outcome.

Application
Assisted living communities will report on standardized performance measures to offer insight into a community's performance in important care, treatment and service areas.
### Performance Measures

#### The 5 Measures

<table>
<thead>
<tr>
<th>Measure Name</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off-Label Antipsychotic Drug Use</td>
<td>ALC-01</td>
</tr>
<tr>
<td>Resident Falls</td>
<td>ALC-02</td>
</tr>
<tr>
<td>Resident Preferences and Goals of Care</td>
<td>ALC-03</td>
</tr>
<tr>
<td>Advanced Care Plan/ Surrogate Decision Maker</td>
<td>ALC-04</td>
</tr>
<tr>
<td>Staff Stability</td>
<td>ALC-05</td>
</tr>
</tbody>
</table>
Performance Measures
Numerator and Denominator

**Numerator:**
The number above the line in a common fraction showing how many of the parts indicated by the denominator are taken.

**Example:**
You have 40 residents living at your organization and in the same month, 2 of those residents fell in November.

Numerator = 2
Denominator = 40

**Denominator:**
The number below the line in a common fraction; a divisor. A figure representing the total population.
Performance Measures
Off-Label Antipsychotic Drug Use (ALC-01)

Off-Label Antipsychotic Drug Use

Numerator Statement:
Number of residents with an off-label antipsychotic drug prescribed.

Denominator Statement:
Number of residents who resided in the community on the last day of the month.
Resident Falls (ALC-02)

Performance Measures

**Numerator Statement:**
Residents who fall and are transferred to the hospital, per month.

**Denominator Statement:**
Number of residents who resided in the community on the last day of the month.
**Performance Measures**

Resident Preferences and Goals of Care (ALC-03)

**Resident Preferences and Goals of Care**

**Numerator Statement:** Residents who have documentation in their record of their preferences and goals of care.

**Denominator Statement:** Number of residents who are new to the assisted living community each month.
Performance Measures

Advanced Care Plan/ Surrogate Decision Maker (ALC-04)

**Numerator Statement:**
Residents who have an advance care plan or surrogate decision maker documented in their record or documentation that an advance care plan was discussed but the resident did not wish or was not able to name a surrogate decision maker or provide an advance care plan per month.

**Denominator Statement:**
Number of residents who are new to the assisted living community each month.
Performance Measures
Staff Stability (ALC-05a)

Staff Stability – ALC-05a

Numerator Statement:
Total number of staff who left the assisted living community, during this month.

Denominator Statement:
Number of positions/ employees who were employed on the last day of the month per month, including all direct and non-direct.
Performance Measures
Staff Stability (ALC-05b)

Staff Stability – ALC-05b

**Numerator Statement:**
Total number of direct care staff who left the assisted living community, during this month.

**Denominator Statement:**
Number of direct care staff positions/ employees who were employed on the last day of the month, per month.