Complimentary Webinar
The Home Infusion Therapy Benefit and Joint Commission Accreditation
Today’s Presenters

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Objectives

- Welcome
- Accreditation Requirements
- Eligibility, Standards, Survey Process
- Why Choose The Joint Commission?
- Tips and Valuable Resources
- Your Questions!
The requirement for home infusion therapy providers
Secure your home infusion therapy benefit

Beginning January 1, 2021, home infusion therapy providers must have obtained accreditation by a CMS-approved accrediting organization to be eligible for Medicare reimbursement.

The Joint Commission is pleased to announce that we have been awarded deeming authority for home infusion therapy by CMS and can now assist providers needing to meet the January 2021 deadline.
Accreditation for Home Infusion Therapy Providers

Impact

- There is no state survey option for home infusion suppliers

- Accreditation will be the only means of satisfying the reimbursement requirement.

- Organizations not accredited will not be able to apply for or receive reimbursement from CMS for the nursing component of the home infusion service.
Accreditation for Home Infusion Therapy Providers

Eligibility

- Must be a home health or home infusion provider. This involves the provision of professional services (including nursing services) furnished in accordance with a physician-established plan of care that describes the type, amount, and duration of infusion therapy services that are to be furnished.

- Must furnish infusion therapy to individuals with acute or chronic conditions requiring administration of home infusion drugs.

- Must provide training and education, and remote and other monitoring services;

- Must ensure the safe and effective provision and administration of home infusion therapy on a 7-day-a-week, 24-hour-a-day basis; and

- Must obtain accreditation with a CMS-approved accrediting organization (a.k.a. The Joint Commission).
Accreditation for Home Infusion Therapy Providers

Standards

- The Joint Commission’s existing standards and elements of performance will remain in effect with minor modifications to reflect specific regulatory language required by CMS regarding periodic physician review of the patient’s care plan and remote monitoring services.
Accreditation for Home Infusion Therapy Providers

Standards – New for CMS

– **PC.02.01.03, EP #2:**
  The patient plan of care is established and periodically reviewed by a physician and includes the medication(s) route, dose, frequency, and duration for home infusion.

– **PC.02.02.05, EP #7:**
  The organization provides the patient with access to nursing services, patient education and training, and remote monitoring services 24 hours a day, 7 days a week.
Accreditation for Home Infusion Therapy Providers

Standards Chapters

Chapters in the Home Care manual with home infusion standards:

- Environment of Care (EC)
- Emergency Management (EM)
- Equipment Management (EQ)
- Human Resources (HR)
- Infection Control (IC)
- Information Management (IM)
- Leadership (LD)
- National Patient Safety Goals (NPSG)

- Medication Management (MM)
- Provision of Care (PC)
- Performance Improvement (PI)
- Record of Care (RC)
- Rights and Responsibilities (RI)
Accreditation for Home Infusion Therapy Providers

Standards Access

Crosswalk

- Version for home infusion therapy providers
- Compares CMS requirements with Joint Commission standards and Elements of Performance
- Validated and approved by CMS

Accessing

- Access via E-dition
- Request free 90-day trial access here
Accreditation for Home Infusion Therapy Providers

Survey Process

- Traces the patient’s experience, including an examination of services performed
- On-site observations and interviews with surveyors
- Review of documents provided by the organization
- Survey is unannounced (required by CMS)
- CMS is notified of Joint Commission’s recommendations
- CMS retains the authority to conduct random validation surveys and complaint investigations for Medicare-certified organizations
Accreditation for Home Infusion Therapy Providers

What to Expect After the Survey

- Communication of survey observations with delivery of preliminary report
- On-site survey report posted on your extranet site within 10 days
- Collaborate with Account Executive and SIG to address compliance issues
- Submit evidence of standards compliance within a 60-day window
- Accreditation granted upon approval of Evidence of Standards Compliance (ESC). The accreditation effective date then becomes the day after the last day of the survey.
POLL: Are You Joint Commission Accredited?
Why Joint Commission accreditation
Why Work with The Joint Commission?

The Leader in Patient Safety and Quality Improvement

Joint Commission accreditation and certification raises the bar for home care settings. Our comprehensive, solutions-focused approach elevates performance on key components of care that foster better outcomes, enhanced safety and greater success with business relationships.
Customer Spotlight
Mark Mikhael, ProHealth Pharmacy Solutions

Impact on Recognition, Risk and Reputation (click pic to play)
Why Work with The Joint Commission?

SAFER™ Matrix - Results Prioritized

- **Survey Analysis for Evaluating Risk®**

- A transformative approach for identifying and communicating risk levels associated with deficiencies cited during surveys

- Helps organizations prioritize and focus corrective actions

- Provides one, comprehensive visual of survey findings

- View [portal](#) for more information
Serving the Continuum of Care

Comprehensive Accreditation / Certification Services

HOSPITALS → PRIMARY CARE HOME

AMBULATORY CARE → PRIMARY CARE HOME

LABORATORIES → PATIENT BLOOD MANAGEMENT

HOME CARE → COMMUNITY-BASED PALLIATIVE CARE

NURSING CARE CENTERS → POST-ACUTE CARE

BEHAVIORAL HEALTH CARE → MEMORY CARE

BEHAVIORAL HEALTH HOME

Disease-Specific Care Certification and Health Care Staffing Services Certification

Integrated Care Certification
Helpful Tips & Resources
Helpful Tips & Resources

Dedicated Support Staff

**Business Development**
- Contact our Business Development team at 630-792-5070 homecare@jointcommission.org
- Initial questions on accreditation and eligibility
- Gain access to trial version of the standards and the application

**Account Executive**
- Dedicated point-of-contact, from application submission onward
- Update changes to demographic information

**Standards Interpretation Group (SIG)**
- For questions related to compliance of Joint Commission standards
- Access FAQ’s and submit your own questions via online form.
- Visit jointcommission.org/standards
Helpful Tips & Resources

Steps to Accreditation

1. Explore your options with us
2. Review the requirements
3. Assess your readiness
4. Submit application with deposit
5. Review & address any identified gaps
6. Access resources & prepare for your onsite survey
7. Participate in your first Joint Commission survey
8. Complete any post-survey follow up
9. Celebrate & publicize your accomplishment
10. Maintain survey readiness

Get-Ready Resource: Steps to Accreditation
Helpful Tips & Resources

E-dition

- One of the most important tools is the Joint Commission’s electronic standards manual, the E-dition
- Service profile allows you to view standards relevant to the services you provide
- Can request free 90-day trial access
- Organizations that have applied or are already accredited have permanent access via extranet portal

Get-Ready Resource: Request E-dition
Helpful Tips & Resources

Application for Accreditation/Certification

About the Application
- Web-based ‘extranet’ platform
- Data drives survey length and surveyor complement
- YOU designate survey ready date and black-out dates
- Deposit is required to activate the scheduling process; pay deposit online

Tips for Expediting
- Submit your application 6 months prior to your desired accreditation goal date
- Submit your deposit
- Choose realistic ready date

Get-Ready Resource: Request Application
Helpful Tips & Resources

Joint Commission Connect™ (Extranet)

- Personalized page to access pertinent accreditation documents and resources such as:
  - Application
  - E-dition
  - Survey Activity Guide
  - Important notifications
  - Perspectives - The Joint Commission’s official monthly e-periodical
Helpful Tips & Resources

Survey Preparation Tips

Get Organized

− Design the structure and time table of future meetings
− Organize Policies and Procedures
− Keep manuals, contracts, personnel files and documentation ready and accessible
− Have a daily list of scheduled visits/deliveries ready to go every morning
− Be available during your posted business hours
− Have the notification plan and other necessary documents ready

Ensure You Meet Requirements

− Maintain minimum patient/client census
− Understand and identify laws/regulations for your state
− Review Standards and National Patient Safety Goals
− Review Written Documents Required
− Review Risk Areas/Clinical Service

Involve Your Team

− Engage staff
− Conduct “Mock” Tracer activities
− Have your supervisor available or access to them
Helpful Tips & Resources

Joint Commission Resources

- Seminars, Webinars, Software
- E-books:
  - *Home Care Compliance Assessment Checklist*
  - *Toolkit for New Accreditation Professionals*
  - *Big Book of Checklists*
Helpful Tips & Resources

Our Website

The Joint Commission has launched a new website designed to put the breadth and depth of our resources at your fingertips, including: patient safety portals, FAQs and more.

View our newly updated website at www.jointcommission.org/homecare
Time for Questions
Home Care Team Contacts

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Home Care Web Site
As we conclude...

A recording and PDF of today’s Webinar will be emailed to all attendees

Please complete a brief survey upon exit from today’s presentation

For information on accreditation:

- 630-792-5070
- homecare@jointcommission.org
- Visit our web site
Thank you