Emergency Preparedness for Home Care
Presenters

From The Joint Commission:

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Guest Speakers:

Thomas French, BS, RRT, RCP, Manager Clinical Regulatory Compliance, Apria
Alisa House, RPh, Senior Advisor, Specialty Pharmacy Practice, CVS/Caremark
Laurie Foster, Director of Operations, Retired USAF, Brightstar Care
Barbara Benzio, MPA, BSN, RN, Manager, Prof. Dev, VNA of the Treasure Coast
Deborah Hagopian, BSN, RN, Regional Program Director, Suncoast Hospice

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Objectives

- Identify Key Leadership Strategies to Develop an Effective Emergency Operations Plan
- Identify Critical Components of a Successful Emergency Operations Plan
- Discuss Valuable Methods of Evaluating the Implementation of the Emergency Operations Plan
EOP Planning Process

- Leaders Participate in Planning Activities
- Identify Potential Emergencies in Writing
- Prioritize Emergencies
- Determine Role in Community Response Plan
- Define Mitigation Activities
- Define Preparedness Activities
Develop Emergency Operations Plan

- Leaders Participate
- In Writing
- Initiating and Terminating Response and Recovery
- Identifies Individual Responsibility
- Implementation
Components of the Emergency Operations Plan

- Communication
- Management of Resources and Assets
- Management of Staff
- Management of Utilities
- Management of Patients
Evaluate the Effectiveness of the Emergency Operations Plan

- Activate EOP Once a Year
- Utilize Likely Disaster Scenarios
- Management and Staff Evaluate
- Identify Opportunities for Improvement
- Modifications are Implemented
- Encompasses Response Procedures
- Stresses Key Areas of Safety
Panel Questions
What component of the EOP proved to be the most critical to the effectiveness of your EOP?

What component of the EOP proved to be the least effective?

What revision did you make to the EOP in response to this finding?

What were the results of this change?
Evaluation: Pharmacy
Alisa House, RPh, Senior Advisor, Specialty Pharmacy Practice, CVS/Caremark

What was your most effective tool for communicating to staff and patients during the emergency?

What was your least effective method for communicating to staff and patients during the emergency?

What revision did you make to your plan in response?

What were the results of this change?
What was your plan to obtain and replenish medical and non-medical supplies?

Did your plan work?

What changes have you made to your plan as a result?

What is the outcome of these changes?
Evaluation: Non-Medical

Laurie Foster, Director of Operations, Retired USAF, BrightStar Care

- Where did you excel in the management of the care, treatment and services of your clients?
- Where did you have opportunities to improve?
- What would you do differently in the future to prepare in advance for patient care during an emergency?
Home Care Team Contacts

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